STADT. CITY. VILLE. BONN.

### Welcome to Bonn



Englisch

#### **Welcome to Bonn**

We are trying to provide support in these difficult times and want to help whenever and however we can. We have compiled the most important information for you in the following.

#### Where you can find support

Point of initial contact in Ernst-Robert-Curtius-Str. 12, 53117 Bonn-Buschdorf (open daily, 24-hour service)

- If you are mobile, you can drive there directly.
- If you do not have a car, please go to the

Meeting place in Budapester Straße at the Windeck-Bunker (open daily, 24-hour service) You will be taken to the point of initial contact from here.

More information and a map can be found at: <a href="https://www.bonn.de/ukraine">www.bonn.de/ukraine</a>

#### If you are looking for a place to stay

Send an e-mail to: obdach@bonn.de

We will need the following information:

- How many people? Please let us know how many adults and how many children you are with your ages
- First name, last name, date of birth, vaccination status (if known) of every person
- Please indicate any family groups or relationships
- If anyone is pregnant, you must let us know as well
- Have you got any pets with you? If so, which ones?
- Your mobile phone number and current whereabouts
- Let us know when you will need the accommodation

#### Our service for you

The Service Center for the City of Bonn combines the municipal administration, citizen's registration office, motor vehicle registration office and driving licence agency.

You can contact us at the following address: Stadthaus, Berliner Platz 2, 53111 Bonn

Opening hours by prior appointment:

Monday and Thursday: 8 am to 6 pm Tuesday, Wednesday, Friday: 7.30 am to 1 pm

## Registration in the municipal administration

Appointments can be made under www.bonn.de/termine, per email: buergeramt@bonn.de or by phone on +49 (0) 228 77 6677

#### Note:

- Please provide the name and date of birth of the person(s) you wish to register
- Please specify "Termin Ukraine" in the subject line of the email
- Please bring all identity documents, birth and marriage certificates with you to the appointment

# Motor vehicle registration and driving licence matters

Appointments can be made under <a href="https://www.bonn.de/termine">www.bonn.de/termine</a> or by phone on +49 (0) 228 77 6677

#### Getting from A to B?

You can use public transport buses and the urban railway operated by the Deutsche Bahn (DB) for free throughout the entire city.

#### Application for residence permit

Once you have been registered with the municipal administration, please contact our Immigration Office for a residence permit.

Appointments can be made by email: <a href="mailto:ukraine@bonn.de">ukraine@bonn.de</a> or by phone +49 (0) 0228 77 6052 and 77 6053

Note: You can initially stay in Germany for 90 days with no restrictions. During this time, you can move around freely within Germany and think about where you would like to stay in the long term. At the end of these 90 days, you must apply for a residence permit.

#### The next steps

### Application for financial benefits (including health insurance)

Office for Social Affairs and Housing, Oxfordstr. 19, 53111 Bonn, Tel. +49 (0) 228 77 4965 Information is available at <a href="https://www.bonn.de/ukraine-leistungen">www.bonn.de/ukraine-leistungen</a>
Send an e-mail to: asylblg@bonn.de

We will need the following information:

- Ukrainian identity document or Ukrainian residence permit
- Completed and signed application for benefits according to the AsylbLG (German law on asylum-seekers benefits)
- Passport photos of all family members over the age of 14 (please write the first and last name of the person shown on the rear of the photo)
- Completed and signed data protection declaration for the electronic health insurance card (eGK)
- Bank account and account holder (possibly of the persons providing you with accommodation too)
- Registration certificate, as soon as this has been issued

- Certificate for the extension of a residence permit (Fiktionsbescheinigung) / residence permit from the Immigration Office, as soon as this has been issued
- Completed and signed declaration on rent (for a privately rented apartment)

#### Where can I find more information?

We have compiled all of the information you need about your stay or residence at <a href="www.bonn.de/ukraine">www.bonn.de/ukraine</a>.

Organisations and advisory offices for immigrants and refugees along with further offers can be found at <a href="https://www.integration-in-bonn.de">www.integration-in-bonn.de</a>

#### Kindergarten

If you have any questions about places for children in day care centres, please contact the Families Office as the first point of contact, tel. +49 (0) 228 77 4070 Send an e-mail to: <a href="mailto:familienbuero@bonn.de">familienbuero@bonn.de</a>

#### School-age children

If you have been granted a residence permit for a domicile, your children are obliged to attend school under the education act.

There is a central point of contact in Bonn for anyone affected by this.

Send an e-mail to: ifk@bonn.de

#### Any questions?

If you have any further questions, you can call our hotline on +49 (0) 228 77 4900, every day from 9 am to 5 pm.

